

Personal details

Salutation	Title:
First name:	Last name:
Date of birth:	Place of birth:
Street:	House number:
Postcode:	City:
E-mail adress:	Phone number:

Details of your request:

When did the incident happen?

Where did the incident happen?

What happened? (if necessary, put this information on an additional sheet of paper)
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Optional information

Name of the officers:	Police vehicle registration number:	File number:
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Please note that the complaints management cannot provide information on ongoing investigations.

Furthermore, the complaints management does **not deal with criminal cases or cases involving fines**. If you wish to report a **criminal offence**, you can do so at any police station or file an **online complaint** <https://internetwache.polizei.nrw/ich-moechte-eine-anzeige-erstellen>. In cases of **fines**, please wait until you receive a corresponding **hearing sheet**. This will give you the opportunity to make a statement.

General tips on suspicious observations or on criminal offences will be passed on by the complaints management to the relevant specialist directorate.

For all incidents that require immediate action by the police, please dial the emergency number 110. The complaints management is not available at all times.

Please send the completed form to:

Polizeipräsidium Münster

Friesenring 43

ZA 2.2 – Beschwerdemanagement

48147 Münster

Telefon 0251 275-0

or:

Beschwerdemanagement.Muenster@polizei.nrw.de

[Notes on the praise and complaint procedure](#)

[and](#)

[Information on the processing of personal data by Muenster Police Headquarters for the handling of submissions / complaints by Muenster Police Headquarters \(PP Muenster\) - Complaints Management](#)